

JOB ACTION SHEET POD EDUCATOR

Position title: POD Educator

Job classification code required:

Required Job Skills:

Module: Disease Containment Branch

You report to: Public Information/Education Lead

You supervise (if activated): N/A

Mission

To facilitate the education of patients regarding the prophylactic measure being dispensed and the disease the measure is intended to prevent.

Initial Actions

- Sign-in to Staff Roster.
- Report to and receive assignment from your supervisor.
- Put on picture ID badge and vest (if provided).
- Read entire Job Action Sheet.
- Introduce self to all staff assigned to team.
- Alert supervisor if you are unable to perform any of the duties in the Job Action Sheet. Clarify any questions or concerns with assigned supervisor prior to starting work.
- Familiarize self with the work station and resources including:
 - Physical layout of the work space (e.g. emergency exits, bathrooms).
 - If assigned, check workstation phone and computer.
 - Obtain needed office supplies (paper, pens, etc.).
 - If assigned DPH 800 MHz radio, turn on radio to assigned channel.
 - If assigned, check pager and cell phone.
- Establish and maintain a Job Action Log that chronologically describes your actions during your shift.
- Review message form instructions, if provided.

Specific Job Actions

- Welcome patients to the education area
- Inform patients that any questions regarding the screening form will be answered at the screening tables
- Ensure that all persons in the room speak the language appropriate to the presentation to be given; direct persons to appropriate presentations as needed
- Hand stamp all patients as they exit education area

Conclusion of Work Shift Actions

- Complete all required forms, reports, and other documentation and give to supervisor.

- Sign out and log the hours worked during the response
- Clean up your work area before you leave
- Leave a phone number where you can be reached.
- Brief on-coming staff at shift change on specific job position duties. Ensure that ongoing activities are identified and that follow-up requirements are known before you leave your workstation.

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